

Panasonic recommends Windows 8.

Panasonic



TOUGHPAD® FZ-R1 TABLET ACCESSORIES

TOUGHPAD®

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TOUGH PAD FZ-R1

THE WORLD'S FIRST
ALL-IN-ONE WINDOWS TABLET
WITH AN INTEGRATED
EMV READER FOR SECURE
MOBILE PAYMENTS.

The new Panasonic Toughpad® FZ-R1 is designed for retail and food service environments where PCI requirements mandate new payment card security standards like PCI-PTS V4.0 for chip and PIN. The Toughpad is an all-in-one, semi-rugged, enterprise-grade tablet running Windows with a secure Intel® processor. That means it can run any open fixed POS system or third party applications to help store associates provide a rich and engaging omni-channel customer experience at the point of service.

- Intel® processor with Trusted Platform Module (TPM)
- Accepts most forms of payment: MSR, Chip/PIN and NFC
- Certified PCI-PTS V4.0 and EMV Level 1 | 2
- Encrypted MSR option and tamper-proof architecture
- Compatible with available E2EE and tokenization solutions
- User-replaceable battery with optional hot swappable and long-life battery
- Rear camera with barcode decoding software or an integrated 2D barcode option
- 3-year warranty with business class support

TOUGH PAD®

ACCESSORIES

THE TOUGHPAD® FZ-R1 COUNTERTOP CRADLE

This versatile cradle is the perfect complement to the Toughpad FZ-R1 and your first step toward a completely mobile retail solution. Its stylish, small footprint and integrated power supply allows for more counter space and better customer presentation. Its full array of input/output (I/O) ports accommodates your existing peripherals including cash registers, printers and barcode scanners — in other words, it can seamlessly plug into your existing cash wrap.

Its small size also means you can set up kiosks throughout your retail space where sales associates can undock the Toughpad FZ-R1 and move onto the sales floor for line busting or even closing the sale on the spot.

The Toughpad FZ-R1 cradle is a durable, enterprise-grade solution from Panasonic, built to handle years of use in retail and food service environments.



FZ-VEBR11M
Countertop Cradle

- Small footprint and modern styling
- Twist, Tilt and Turn design for better access and customer interaction
- Rotates to accommodate application's ideal orientation
- Robust POS connectivity to accommodate a variety of peripherals
- Powered USB and Serial Ports
- Integrated power supply to reduce clutter at the cash wrap
- Key lock and Kensington retention system



ACCESSORIES

TOUGH PAD FZ-R1 ACCESSORIES FROM PANASONIC



CF-AA6373AM
AC adapter



FZ-VCBM11U
4-bay battery charger
(no AC adapter, no AC cable)



FZ-VNPM11U
Capacitive stylus pen



FZ-VEBR11M
Countertop POS cradle. VGA (1), HDMI (1), USB3.0 (2), USB2.0 (2), powered USB 12V(24V (2), GigaLAN (1), powered serial (2), PXE boot support

no image available

CF-VNT002U
Capacitive stylus pen tether



FZ-VSTR11U
Standard hand strap with integrated stylus holder. Compatible with counter top POS cradle

no image available

FZ-VEBR12M*
Multi-tablet cradle



FZ-VSTR12U
Rotating hand strap with integrated stylus holder. Compatible with counter top POS cradle

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FZ-VADR11U*
Rubber SmartCard gasket



FZ-VZSU94W
Standard battery pack

no image available

FZ-VADR12U*
ADA Compliant keypad overlay



FZ-VZSU95W
Long life battery pack

*Products in development and subject to change. Availability Summer 2015.

ACCESSORIES

PRODUCTIVITY AND PROTECTION SOLUTIONS BY INFOCASE



TBCR1PFLIO-P*
ToughMate portfolio

- ToughMate cases are ideal for workers in food service and retail environments
- Convenient straps keep cases secure



TBCR1HSTR-P*
ToughMate holster

POWER SOLUTIONS BY LIND



CF-LNDDC80
LIND 80 watt, 12- to 32-volt input car adapter for FZ-R1



- Rugged mobile adapter with highest degree of circuit protection
- Robust design enables use in harsh mobile environments
- Rugged aluminum case protects against shock and vibration

RUGGEDJET™ 6 SERIES MOBILE PRINTERS BY BROTHER



brother
at your side

Brother Mobile Solutions, Inc.

Mobile 4" printer. 203 DPI, 6' USB cable, 14' vehicle wiring adapter, belt clip

RJ4030-SK-510
Bluetooth®, no battery

RJ4040-SK-512
Wi-Fi, no battery

RJ4030-SK-511
Bluetooth®, Li-Ion battery

RJ4040-SK-513
Wi-Fi, Li-Ion battery

- Print 2" to 4" documents and labels
- IP54 rated—can handle bumps, drops, dust and moisture on the job
- 6-foot drop protection
- USB 2.0, serial
- Lightweight 1.87 lbs.—can be carried comfortably on a belt or shoulder strap

*Products in development and subject to change. Availability Summer 2015.

SERVICES

MANAGED IT SERVICES

TIER-1 HELP-DESK SERVICES, providing tablet hardware and operating system support Monday-Friday, 9 am to 5 pm. In-depth troubleshooting or access is coordinated through local deskside support resources.

TIER-2 SERVICES, providing tablet hardware and operating system support Monday-Friday, 9 am to 5 pm. Remote troubleshooting tools are utilized. This service provides resources to assist Level-1 support in resolving technical problems and investigating elevated problems by confirming problem validity and seeking known solutions for more complex issues. This is suitable for locations where there are no local deskside technicians available for advanced troubleshooting.

NETWORK MONITORING AND MANAGEMENT SERVICES include alert/ alarm monitoring, device operating system patch management and performance reporting. These functions provide effective problem diagnostics and statistical gathering of traffic to enable more efficient administration and network tuning.

FRONTLINE CONSULTING

Frontline consulting service is a project management-driven service that assigns Panasonic technology consultants to ensure a successful product deployment. The consultants specialize in every phase of your deployment, including:

- IT Management Technologies
- Network and Wireless Technologies
- Software Development
- Field Engineering

The Panasonic Consultant Service team will follow your deployment through every phase of the information technology life cycle, which includes planning, engineering, validation, deployment and post deployment wrap up.

DEPLOYMENT, MAINTENANCE AND SUPPORT

Panasonic offers a comprehensive suite of solutions to help roll out, install, support and monitor your technology.

DEPLOYMENT SERVICES

Frontline deployment service	CF-S09TFMFDSVC
Frontline deployment service (less than 150 units)	CF-S09TFMDSVC

PROJECT MANAGEMENT SERVICES

Project/logistics management (per day)	CF-SVCFLDPROJ
Project/logistics management (per unit)	CF-SVCPROJMGMT



SERVICES

EXTENDED WARRANTY AND PROTECTION PLUS SERVICE PROGRAMS

EXTENDED WARRANTY*

This warranty enables your organization to extend the 3-year standard warranty coverage that comes with every Panasonic Toughpad® computer to either 4 or 5 years depending on budget needs. A separate battery warranty program is available under the Extended Warranty Battery Replacement program.

1 Additional Year	FZ-SVCTPEXT1Y
2 Additional Years	FZ-SVCTPEXT2Y

EXTENDED BATTERY WARRANTY

This warranty enables your organization to extend the 1-year standard battery warranty coverage that comes with every Panasonic Toughpad computer to either 2, 3, 4 or 5 years depending on budget needs.

1 Additional Year	FZ-SVCTPBXW1Y
2 Additional Years	FZ-SVCTPBXW2Y
3 Additional Years	FZ-SVCTPBXW3Y
4 Additional Years	FZ-SVCTPBXW4Y

PROTECTION PLUS*

This warranty adds an additional layer of protection that enhances the standard warranty coverage by protecting against accidental physical damage that occurs during regular use of a Toughpad computer. This warranty program may be purchased for the 3-year warranty period or for 1 or 2 additional years beyond the standard warranty period.

3 Years	FZ-SVCTPNF3Y
4 Years	FZ-SVCTPNF4Y
5 Years	FZ-SVCTPNF5Y

HOT SWAP PROGRAM**

This service minimizes user downtime by shipping customer-owned Toughpad devices for next-business-day delivery directly to your organization's users from our National Service Center to replace the Toughpad that needs to be sent in for repair. This program may be purchased for the 3-year warranty period or for 1 or 2 additional years beyond the standard warranty period.

3 Years	FZ-SVCTPHS3Y
4 Years	FZ-SVCTPHS4Y
5 Years	FZ-SVCTPHS5Y

*Does not include battery replacement beyond the tablet 1-year battery warranty. If battery XW is not purchased, all battery replacements after 1 year from purchase are considered out of warranty and chargeable.

**Customer purchases the swap pool units. Spare unit quantity based on user hours and environment and should be minimum of 4% of installed units. Drive imaging included in SKU pricing. Replacement unit is shipped the same day if the call is received before 3 PM ET.

