

Digital XTS 3000™ Model II

Motorola 8000 West Sunrise Boulevard Fort Lauderdale, Florida 33322

User's Guide

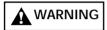
This manual describes how to operate an ASTRO Digital XTS 3000 Model II Portable Radio. The Model II radio has a display and a  $3 \times 2$  control keypad.

This manual first introduces you to your new radio. Then it covers general radio operation and commonly used radio features. Next, special radio features available on an ASTRO Digital XTS 3000 radio are described. The back section of this manual includes a glossary, alert tone and status indicator tables, helpful tips, safety information, and an index.

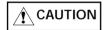
Use this manual to become familiar with your ASTRO radio. But, <u>before</u> operating your radio, please read and understand the "Air Bag Safety Information" at the back of this manual and the "FCC Safety Standards" on the inside back cover of this manual.

#### Notations Used in This Manual

Throughout the text in this publication, you will notice the use of WARNINGS, CAUTIONS, and Notes. These notations are used to emphasize that safety hazards exist, and care must be taken or observed.



WARNING: An operational procedure, practice, or condition, etc., which may result in injury or death if not carefully observed.



CAUTION: An operational procedure, practice, or condition, etc., which may result in damage to the equipment if not carefully observed.



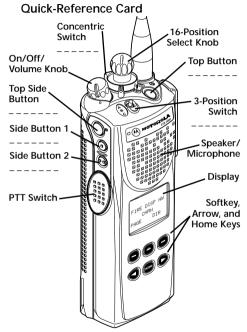
Note: An operational procedure, practice, or condition, etc., which is essential to emphasize.

You will also notice the following special notations used to identify certain items:

<u>Example</u>	<u>Description</u>
<b>Light Button</b> or	Buttons and keys will be shown in bold print or as a key symbol.
"FIRE DISP NW"	Information appearing on the radio's display will be shown within quotation marks.
PHON	Softkeys will be shown as they would appear on the radio's display.
OR	Signifies different steps with the same end result.
,	Signifies alternating radio display information.
	Signifies different steps with a different end results.



#### Digital XTS 3000 GENERAL **⋖**\$TR() Model II **Portable Radio**



Write your radio's programmed features on the dotted line.

Turning the Radio On: Rotate the On/Off/ Volume Control Knob clockwise

**Monitoring (Conventional Channels Only):** Momentarily press the **Monitor Button** and listen for voice activity.

Transmitting: Press and hold the PTT Switch.

**Receiving:** Release the **PTT Switch**.

### Selecting a Zone and Channel:

- Press until the ZONE softkey appears.
- 2. Press (-) directly below ZONE.
- Press ( until the desired zone name appears.

4b. Rotate the

Zone/Channel Select Knob to the desired

channel: then

go to step 7.

If the displayed zone/channel combination is acceptable:

4. Press (HOME) or the **PTT Switch**.

If you would like a different channel:

- 4a. Press Duntil the CHAN softkey appears.
- 5. Press (-) directly below CHAN.
- Press 🕞 until the desired channel name appears.
- 7. Press (HOME) or the **PTT Switch**.

#### **COMMON RADIO FEATURE**

#### Making an Individual Call:

- 1a. Press ( until one of 1 b. Press the **Phone**, the following OR softkeys appears:
- Call, or Page Button: then go to step 3a or 3b.

PHON for Telephone Call

CALL for a Private-Conversation Call

PAGE for a Call-Alert Page

- 2. Press (-) directly below the desired softkey.
- 3a. If you wish to call the last number dialed. press the PTT Switch. OR
- 3b. Press or l until you locate the member's number you wish to call. Then, press the PTT Switch.

# COMMON and SPECIAL RADIO FEATURES

Most of your radio features can be accessed by performing the following steps (for more detail, refer to the feature description in your manual).

- 1a. Press until the desired softkey appears (see "Softkey Feature List" at right).
- 1b. Press (or rotate) the Feature Button/Switch (if programmed, see front of card); this takes your directly to step 3.
- 2. Press directly below the desired softkey.
- In most cases, the display will change to show the current state of the feature and the available softkey choices.
- 4a. If you want to change the feature state, press directly below the desired softkey choice.

----- OR -----

4b. If you do not want to change the feature state, press (row) or the **PTT Switch**.

#### **Softkey Feature List**

	Softkey	Feature
	CALL	Individual Private-Conversation Call or Selection Call
	CHAN	Channel Selection
	DIR	Bypass Repeater (Talkaround) and Talk Directly to Another Radio
	ERAS	Erasure (Zeroization) of Encryption Key(s)
	LOGF	Radio Lock (Log Off)
	INDX	Encyption Key(s) Index Grouping
5	MSG	Message-List Selection
,	MUTE	Keypad Tones Muting
	PAGE	Call-Alert Page
	PHON	Telephone Call

Feature
List Programming of Individual- Call Numbers and Scan Channels
TX Power-Level Selection
New Dynamic-Regrouping Request
Scan Operation
Multiple Site Selection
Status-List Selection
Talkgroup Selection
List Viewing
Zone Selection



# Portable Radio Model II

Introduction		. 1
APCO Project 25 Radios		. 1
Inspection		
Radio Controls		. 2
Antenna Installation and Removal		
Battery Installation and Removal		
Belt-Clip Installation and Removal		
Universal Connector Cover Installation and Removal		
General Radio Operation		11
Turning the Radio On and Off		
Selecting a Zone and Channel		
Receiving/Transmitting		
Using Lists		
General Radio Features		
Common Radio Features		23
Conventional Squelch Options		
Data Calls (Status Calls or Message Calls)		
Emergency		
Talkgroup Calls (Project 25 Radios Only)		
Individual Calls		
PL Defeat		
Repeater Access		
Repeater/Direct		
Scan		
Smart PTT		
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Project 25 radios contain technology patented by Digital Voice Systems, Inc.

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User's Guide 68P81083C94-O

#### Contents

Special Radio Features	47
Dynamic Regrouping	
PTT-ID Receive	
PTT-ID Transmit	
Secure Operation	51
Selectable Power-Level	
Trunking System Controls	
Additional Information	61
Glossary	61
Alert Tones	63
Status Indicators	65
Battery Charging and Disposal	66
Helpful Tips	
Radio Care	69
Air Bag Safety Information	
Service	
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For information regarding Factory Mutual Approved models, options, and accessories, refer to the Factory Mutual Approved Supplement for ASTRO Digital XTS 3000 Radios (Motorola part number 68P81084C86).

# **Computer Software Copyrights**

The Motorola equipment described in this manual may include copyrighted Motorola computer programs stored in semiconductor memories or other media. Laws in the United States and in other countries preserve for Motorola certain exclusive rights for copyrighted computer programs, including the exclusive right to copy or reproduce in any form the copyrighted computer program. Accordingly, any copyrighted Motorola computer programs contained in Motorola equipment described in this manual may not be copied or reproduced in any manner without the express written permission of Motorola. Furthermore, the purchase of Motorola equipment shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents or patent applications of Motorola, except for the normal nonexclusive, royalty free license to use that arises by operation of law in the sales of a product.

# 1 Introduction

Congratulations on your purchase of Motorola's leading edge in two-way radio communications; ASTRO, the digital solution.

ASTRO digital technology represents a revolution in two-way radio communication. With its expanded benefits and increased flexibility, an ASTRO digital system gives you an advanced new perspective on the way you communicate.

Motorola is committed to leadership in two-way radio communications for all types of private and public use. In addition to providing you with a wide range of analog solutions, Motorola is the leader in developing new digital solutions to serve you today and in the years ahead. ASTRO narrowband technology is the world's first digital two-way radio system. It offers many highly-sophisticated features previously unavailable for users of privately-owned systems, while maintaining compatibility with existing analog systems. Your ASTRO Digital XTS 3000 radio will provide you with many years of dependable service, with the quality and reliability that you expect from Motorola.

# **APCO Project 25 Radios**

ASTRO XTS 3000 radios are part of Motorola's Project 25 digital solution. When a radio is equipped with the ASTRO Digital CAI option, it complies with APCO Project 25 standards on Conventional two-way radio systems and Common Air Interface (CAI) on digital trunked systems. Not only does the ASTRO Digital CAI option include Project 25 interoperable voice features, but other Project 25 compliant advanced digital signalling capabilities as well.

APCO Project 25 is the creation of the Association of Public Safety Communication Officers (APCO). It brings together representatives of various user groups to evaluate basic technologies in advanced land mobile radios to find common solutions to best serve the marketplace.

# Inspection

Inspect the shipping carton for any signs of damage. Remove and check the contents to be sure that all ordered items have been shipped. Inspect all items thoroughly. If any items have been damaged during transit, report the damage to the shipping company immediately.

# **Radio Controls**

# **Programmable Switches and Buttons**

Refer to Table 1 for the features that are programmable through radio service software (RSS) to the ASTRO Digital XTS 3000 radio controls. Then write, in the space provided below the appropriate switch or button on this page, the features that apply to **your** radio's programming (consult your service technician).

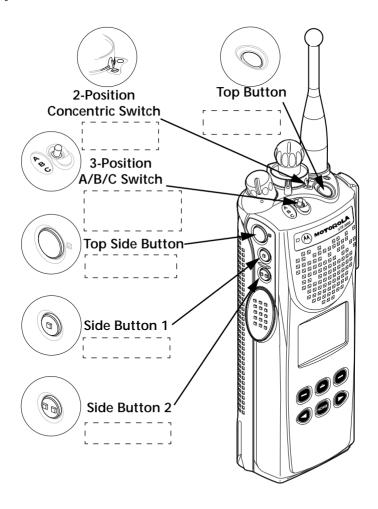
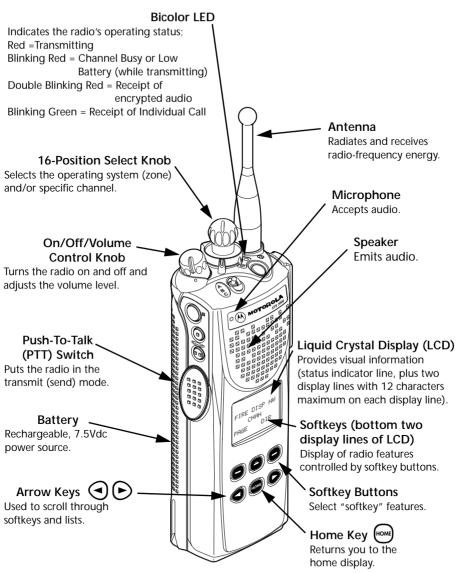


Table 1. Programmable Features					
Call Alert™ (pg. 32-38)	Nuisance-Delete (pg. 42)	Secure/Clear (pg. 51)			
Call Response (pg. 37)	Phone (pg. 32-38)	Selective Call (pg. 32-38)			
Channel (pg. 12-15)	PL Defeat (pg. 38)	Site Lock/Unlock (pg. 58)			
Dynamic Priority (pg. 42)	Private Call (pg. 32-38)	Site Search (pg. 59)			
Emergency (pg. 27-29)	Repeater Access (pg. 38)	Status (pg. 25)			
Keypad Mute (pg. 21)	Repeater/Direct (pg. 39)	Tx Power-Level (pg. 56)			
Light (pg. 68)	Reprogram Request (pg. 48)	Volume Set (pg. 16)			
Message (pg. 25-26)	Scan On/Off (pg. 40-41)	Zone (pg. 12-13)			
Monitor (pg. 16)					

(pg.XX) = Page Number of Feature Description

# Switches, Buttons, Knobs, and Indicators

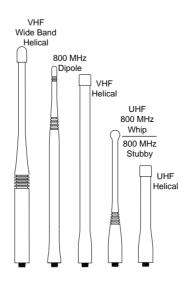


# Antenna Installation and Removal

Before installing the antenna, ensure that the match between your radio and antenna is correct. Your radio's model number is on a label attached to the back of your radio. A typical model number might be H09UCC9PW5AN. The fourth position of the model number (in this example "U") identifies the operating-frequency band of the radio. The following table lists all fourth-position alpha characters and corresponding frequency band.

	Radio Operating-Frequency Table						
1	Operating Frequency		1 0		1 0	l	1 0
K	136- 178MHz	R	403- 470MHz	S	450- 512MHz	U	806- 870MHz

Antennas are frequency sensitive and are color coded according to the frequency range of the antenna. The color code indicator is in the center of the base of the antenna. The following illustrations and table will help identify the antenna, antenna frequency range, and corresponding color code.



	Anten	na Ident	ification Tab	le	
Antenna Type	Approx. Length		Insulator	Frequency	Antenna
	in.	mm	Color Code	Range	Kit No.
VHF Wide Band Helical	8.1	203	RED	136-174MHz	NAD6563
VHF Helical	7.8	195	YELLOW	136-151MHz	NAD6566
	7.3	183	BLACK	151-162MHz	NAD6567
	6.9	172	BLUE	162-174MHz	NAD6568
UHF Helical	3.3	83	RED	403-435 MHz	NAE6546
	3.2	80	GREEN	435-470MHz	NAE6547
	3.2	79	BLACK	470-512MHz	NAE6548
UHF Wide Band Whip	5.2	130	GREY	403-512MHz	NAE6549
800MHz Whip	7	175	RED	806-870MHz	NAF5037
800MHz Dipole	8	200	RED	806-870MHz	NAF5039
800MHz Stubby, Quarterwave	3.3	83	WHITE	806-870MHz	NAF5042

To install the antenna, screw the threaded end of the antenna into the antenna receptacle on the top of the radio. Rotate the antenna *clockwise* until it seats firmly against the bushing.

To remove the antenna, rotate the antenna counterclockwise until its threaded end unscrews from the radio's antenna receptacle.



# **Battery Installation and Removal**

# WARNING

To avoid a possible explosion: DO NOT replace the battery in an area labeled "hazardous atmosphere." DO NOT discard batteries in a fire

# CAUTION

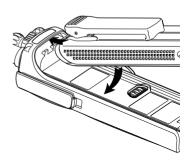
If your radio is programmed with volatile-key retention (consult your service technician), encryption keys will be retained for approximately 30 seconds after battery removal.

Note

The battery is shipped uncharged, and must be charged before use. Refer to the "Battery Charging and Disposal" section on page 72.

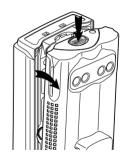
# Installing the Battery

- 1. Turn off the radio and hold it with the back of the radio facing upward.
- 2. Insert the top edge of the battery into the area at the top of the radio between the radio's case and chassis. Make sure the three tabs on the radio chassis align with the three slots under the top edge of the battery.
- 3. Rotate the battery toward the radio, and squeeze the battery and radio together until the battery "clicks" in place.



# Removing the Battery

- 1. Turn off the radio and hold it so that the release button on the bottom of the battery is facing upward.
- 2. Press downward on the release button so that the battery disengages from the radio.
- 3. Remove the battery completely away from the radio



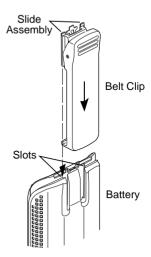
# **Belt-Clip Installation and Removal**

Note

The battery must be removed from the radio before the belt clip can be installed or removed

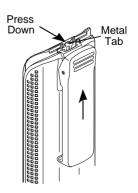
# Installing the Belt Clip

- Hold the battery in one hand so that the top of the battery faces upward, and the back of the battery faces you.
- 2. Holding the belt clip in the other hand with its top facing upward, align the slide assembly on the front of the belt clip with the slots on the back of the battery.
- 3. Slide the belt clip downward toward the bottom of the battery until the belt clip "clicks" in place.



# Removing the Belt Clip

- 1. Hold the battery (with belt clip installed) in one hand so that the top of the battery faces upward, and the front (radio side) of the battery faces you.
- 2. At the top of the battery, press down on the belt clip's metal tab and slide the belt clip upward until it disengages from the battery.
- 3. Continue to slide the belt clip upward until it is free from the battery.



# Universal Connector Cover Installation and Removal

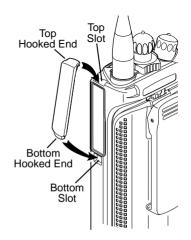


# !\ CAUTION

When the universal connector is not in use, keep it covered with the universal connector cover.

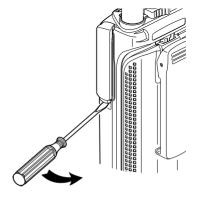
# Installing the Universal Connector Cover

- Looking at the antenna side of the radio, insert the top (flat) hooked end of the cover into the slot on the top of the radio, above the universal connector. Press downward on the cover's top to seat it in the slot.
- 2. While holding the cover seated in the top slot, insert the cover's bottom (rounded) hooked end into the slot below the universal connector. Press firmly inward on the cover's bottom until it snaps in place.



# Removing the Universal Connector Cover

- Looking at the antenna side of the radio, insert a flat-bladed screwdriver into the area between the lower end of the universal connector cover and the slot below the universal connector.
- While holding the cover's top (flat) end in place with your thumb, pry upward on the cover's lower end until it disengages from the radio.

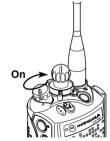


Notes

# **General Radio Operation**

After a fully-charged battery and an antenna have been connected to the radio, operation may begin. If necessary, refer to page 2 to insure a complete understanding of the radio's controls and indicators. Also, for your convenience, the "Additional Information" section (starting on page 61) contains a glossary, alert tone and status indicator tables, helpful tips, and an index

# **Turning the Radio On and Off**



#### Radio On

Turn the radio on by rotating the **On/Off/Volume Control Knob** *clockwise*. The radio then goes through a power-up self test, and the display shows "**Self Test**."



If the radio fails the self test, the display shows "ERROR XX/YY," where XX/YY is an alphanumeric code. Turn the radio off, check the battery, and turn the radio back on. If the radio still does not pass its self test, record the "ERROR XX/YY" code and contact your nearest authorized service technician.



#### Radio Off

Turn the radio off by rotating the **On/Off/Volume Control Knob** *counterclockwise* until you hear a click.

# Selecting a Zone and Channel

A *zone* is a grouping of channels. A *channel* is a group of radio characteristics such as transmit/receive frequency pairs. After you turn your radio on, select the desired zone and channel.

OR

#### Zone Selection

1a. Press until the **ZONE** softkey appears on the display. (The exact location of softkeys will vary based upon individual radio programming.)



1b. Place the **Zone Switch** (if programmed, see page 2) to the desired position. Then go to step 5a or 5b.



2. Press — directly below **ZONE**.



 The display changes to show the current zone name (flashing) and the channel name (on steady). In the example shown, "POL" = Zone; "DISP NU" = Channel.



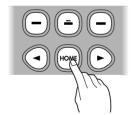
Zone = Flashing Channel = On Steady 4. Press until the desired zone name appears on the display.



Note

If the selected zone is unprogrammed, the display will show "UNPROGRAMMED" until a valid programmed zone is selected. This does not mean your radio is unprogrammed; only the zone you selected is unprogrammed.

5a. To select the displayed zone/channel combination, press (HOME).



5b. To transmit on the displayed zone/channel combination, press the **PTT Switch**.



Note

If you would like a different channel within the selected zone, see "Channel Selection" below.

OR

#### Channel Selection

(Consult your service technician to determine which one of the following methods to use for channel selection.)

*Method 1 Channel Selection* — used when the **16-Position Select Knob** is programmed for channel selection.

 Once you have a desired zone displayed (step 4 of zone selection), rotate the 16-Position Select Knob to the desired channel. The display changes to show the selected channel.



# General Radio Operation

 ${\it Method~2~Channel~Selection}$  — used when a softkey is programmed for channel selection.

1. Press until the **CHAN** softkey appears on the display.



2. Press (=) directly below CHAN.



3. The display changes to show the zone name (on steady) and the current channel name (flashing). In the example shown, "FIRE" = Zone, "DISP NW" = Channel.



Zone=On Steady Channel=Flashing 4. Press until the desired channel name appears on the display.

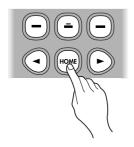


Note

If the selected channel is unprogrammed, the display will show "UNPROGRAMMED" until a valid programmed channel is selected. This does not mean your radio is unprogrammed; only the channel you selected is unprogrammed.

OR

5a. When the displayed zone/channel combination is acceptable, press (\*\*o\*\*\*).



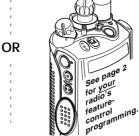
5b. To transmit on the displayed zone/channel combination, press the **PTT Switch**.



# **Receiving/Transmitting**

After you have turned your radio on and selected the desired zone and channel, you can receive (listen to) or transmit (send) communications as follows:

- 1a. Listen until you hear a transmission.
- 1b. Press the **Volume Set Button** (if programmed, see page 2) to hear the volume set tone.



Press the Monitor
 Button (if programmed, see page 2) to listen for activity. See notes below.



2. Adjust the **Volume Control Knob** for a comfortable listening level.



3. To transmit, press and hold the **PTT Switch** and speak clearly into the microphone. The LED will continuously light red while the radio is transmitting. When you have finished talking (transmitting), release the **PTT Switch** to listen (receive).



OR

### Notes

- If the channel on which you are transmitting is programmed to receive Private-Line® (PL), ensure that the channel is not in use by momentarily pressing the **Monitor Button** (if programmed, see page 2) to listen for activity. To put the radio in permanent monitor operation (squelch defeat), press and hold the **Monitor Button** for five seconds (time programmable through radio service software). To return the radio to its original squelch state, tap the **Monitor Button** again or press the **PTT Switch**.
- If you try to transmit on a channel that is programmed for receive only, an invalid tone will sound until you release the PTT Switch.

# **Using Lists**

The "list" feature on your radio allows you to store commonly used numbers with an identifiable name. For example, the telephone feature has an associated list of names and telephone numbers.

The following general operations are available using lists:

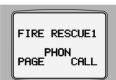
- a preprogrammed list can be viewed
- a specific member in a list can be selected
- · Viewing a List
- 1. Press until the VIEW softkey appears on the display. (The exact location of softkeys will vary based upon individual radio programming.)



2. Press (=) directly below VIEW



3. The display changes to show available lists (example: PAGE, PHON, CALL); use or to see other available lists.



# General Radio Operation

4. Press directly below the list you wish to view. For example, to view the list of telephone numbers stored in your radio, press directly below **PHON** 



5. The display will show the first member in the list (name on the upper line, number on the lower line). The status indicator will appear (on steady), indicating you are in the view mode.



On Steady = View Mode (See page 65 for a description of all status indicators.)

# Selecting From a List

1. Press until the feature you desire appears as a softkey on the display.

For example, to select from the telephone list stored in your radio, press until the PHON softkey appears on the display. (The exact location of softkeys will vary based upon individual radio programming.)



2. Press (-) directly below the desired feature.

Using the same example in step 1, press directly below **PHON**.



3. The display changes to show the last telephone number dialed or the last ID number transmitted/received. The LIST softkey also appears.

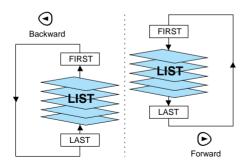




4. To access the preprogrammed list, press directly below LIST.

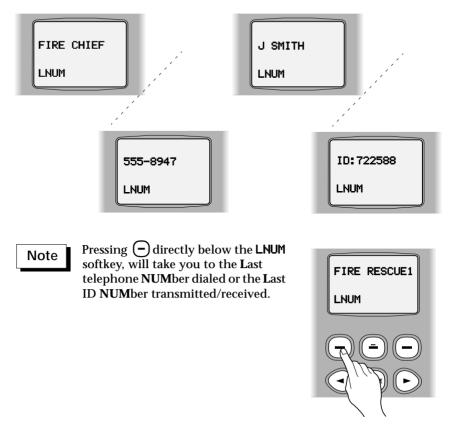


5. Scroll through the preprogrammed list by pressing or until you locate the desired member's name/number.



Note If you are using the telephone feature (PHON), pressing the PTT Switch will transmit (send) the displayed number.

6. The display will alternate between the name and number (phone or ID) of a member in the list.



### **General Radio Features**

Muting the Keypad Tones

The radio's keypad tones, normally heard each time a keypad key is pressed, can be turned off (muted) or on (unmuted) at your discretion.

Muting Keypad Tones Using the Keypad-Mute Switch:



The **Keypad-Mute Switch** is programmable through radio service software.

To turn the keypad tones off, put the **Keypad-Mute Switch** in the "tones off" position.

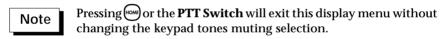
To turn the keypad tones on for normal operation, put the **Keypad-Mute Switch** in the "tones on" position.

Muting Keypad Tones Using the Softkey Feature:

- 1. Press until the MUTE softkey appears on the display.
- 2. Press directly below MUTE.
- 3. The display changes to show the current mute state: "TONES ON" = tones unmuted; "TONES OFF" = tones muted.



4. Press (-) below the desired mute state (**ON** or **OFF**).





#### Time-Out Timer

The new ASTRO portable radio is equipped with a programmable time-out timer which, upon expiration, will turn off the transmitter. This timer is programmable through radio service software and can be set from 0 seconds (off) to 7.75 minutes (465 seconds), at 15 second increments. The ASTRO radios have been programmed at shipment for 60 seconds.

- A time-out timer warning occurs approximately four seconds before the allocated time-out timer expires. The warning is a short, low-pitched tone.
- 2. If the **PTT Switch** is held down longer than the time-out timer's allotted time, a continuous, low-pitched tone will sound and the LED will stop lighting red, indicating that your transmission has been cut off. This tone will continue to sound until the **PTT Switch** is released
- Release the PTT Switch.
- 4. To transmit another message, press the **PTT Switch**.

### Low-Battery Indication

If the battery voltage falls below the low-voltage level, the status indicator will appear (flashing).



If a low-battery indication occurs, replace the battery.

Additional programmable battery status options:

- When the PTT Switch is pressed, the bicolor LED will blink red to indicate a low-battery condition.
- When the PTT Switch is released following a transmission, a short, high-pitched tone (chirp) will sound to indicate a low-battery condition.
- When the radio is in the standby mode and a low-battery condition occurs, an alert tone will sound from 30 to 930 seconds (programmable through radio service software) at 30-second increments.

# **Common Radio Features**

# **Conventional Squelch Options**

# Analog Squelch Options

Tone Private-Line® (PL), Digital Private-Line $^{TM}$  (DPL), network ID, and carrier squelch operations are all available in the same radio on a per channel basis.



Network ID is only available on ASTRO "digital" channels (consult your service technician).

When in carrier squelch operation, all traffic on the channel is heard. When in PL, DPL, or network ID operation, your radio responds to only those messages intended for you. PL, DPL, network ID, and carrier squelch can be programmed on a per channel basis.



# · Project 25 Digital Squelch Options

Each conventional personality may be programmed for one of the following squelch options in digital mode (consult your service technician).

*Digital Carrier-Operated Squelch (COS)* — This option will allow the radio to respond to any received digital Project 25 signal.

*Normal Squelch* — This option will allow the radio to respond to any digital Project 25 signal that has the correct Network access code.

*Selective Squelch* — This option will allow the radio to respond to any digital Project 25 signal that has the correct Network access code and the correct talkgroup.

**Data and Squelch** — This option will allow the radio to respond to any digital Project 25 signal that has the correct Network access code and is addressed to a specific radio (that is, the radio will respond to selective calls only).

# Non-Project 25 Digital Squelch Options

Each conventional personality may be programmed for one of the following squelch options in digital mode (consult your service technician).

**No Squelch** — This option will allow the radio to respond to any ASTRO digital signal that has the correct Network access code.

*Data or Squelch* — This option will allow the radio to respond to any ASTRO digital signal that has the correct Network access code and the correct talkgroup.

**Data and Squelch** — This option will allow the radio to respond to any ASTRO digital signal that has the correct Network access code and is addressed to a specific radio (that is, the radio will respond to selective calls only).

# **Data Calls (Status Calls or Message Calls)**

This feature allows you to send data calls (status calls or message calls) from your radio to the dispatcher to indicate a predefined condition. Each defined status or message can have a 12-character alias. You can have the following maximum number of predefined conditions: 16 message conditions; 16 status conditions for conventional; 8 status conditions for trunking.

OR

# Sending a Status Call or Message Call

1a. Press until the STS or MSG softkey appears on the display.



1b. Press the Status Button or Message Button (if programmed, see page 2). This will take you directly to step 3.



2. Press — directly below the type of data call you wish to make.

STS for Status Call
MSG for Message Call

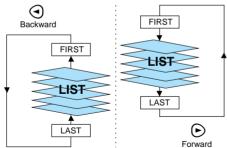


3. The last acknowledged status call or the first message in the message list will be displayed.



If no status has been acknowledged, the first status in the status list will be displayed.

4. Scroll through the list by pressing or until you locate the predefined condition you wish to send.



When you locate the condition you want to send, press the PTT Switch.



6. Upon receipt of the data call, the dispatcher will transmit an acknowledge to your radio. Your radio will then beep four times, display "ACK RECEIVED," and then return to normal dispatch operation.



If the system does not acknowledge the data call, your radio will alternately display "NO ACKNOWLDG" and the currently selected predefined condition.



7. Press to exit the data-call feature and return to the home display.

# Notes

- While the data-call feature is selected, you will not hear normal radio communication on trunked channels.
- If the data-call feature (STS or MSG) is selected and no activity occurs for six seconds, an alert tone will sound to indicate to you that the data-call feature is active. The alert tone will stop when when the PTT Switch is pressed.

# **Emergency**

For radios programmed with the emergency feature, pressing the **Emergency Button** (if programmed, see page 2) will send out an emergency signal that takes precedence over any other signalling activity in progress on the selected channel. There are two types of emergency signals:

- Emergency Alarm sends a data transmission to alert the dispatcher to an emergency condition and identify the radio sending the emergency signal.
- **Emergency Call** is a type of dispatch operation which gives your radio priority access to channels (not available on conventional radios).



"Emergency" signals a critical situation. It should never be used for any other reason.

- · Entering the Emergency State
- Press and hold the Emergency Button (if programmed, see page 2). The length of the press-and-hold time required is programmable through radio service software.



2. The display alternates between showing "EMERGENCY" and the current zone/ channel combination (except for silent-emergency alarm - see step 3b).



#### 3a. Emergency Alarm

During a non-silent emergency alarm state:

- the red transmit LED will light,
- a short, mediumpitched tone will be heard.
- the display will show "EMERGENCY"
- when the emergency alarm is acknowledged by the dispatcher, the radio sounds four beeps and the alarm ends.

3b. Silent-Emergency Alarm

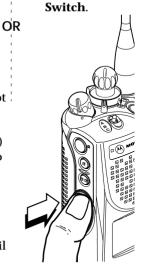
During a silentemergency state:

- the LED will not light,
- tones will not be heard.
- the display will not change,
- the audio will be muted (turned off) and will remain so until you exit the emergency alarm state.

The silent-emergency state will continue until you press the **PTT Switch**.

# Press the **PTT**

3c. Emergency Call



### Notes

- For all types of emergency signals If you change channels while in emergency operation, the emergency alarm or call will be moved to, and continue on, the new channel if the new channel is also programmed for emergency operation. If the new channel is not programmed for emergency operation, an invalid-mode tone will sound until the emergency state is exited, or you change to a channel programmed for emergency operation.
- For emergency-alarm with emergency-call signals After receiving the
  acknowledgment from the dispatcher, your radio will enter the
  emergency-call state.
- For emergency-call signals While your radio is in emergency-call state, it operates in the usual dispatch manner. Or, if enabled in your radio, your radio will return to one of the following operations:
  - Tactical/Non-Revert Operation you will talk on the channel you selected before entering the emergency state.
  - Non-Tactical/Revert Operation you will talk on a preprogrammed emergency channel, and the emergency alarm will also be sent to this preprogrammed emergency channel.

# Exiting the Emergency State

It is important that you exit the emergency state when you have finished. There are four ways to exit the emergency state:

- 1. Press the **Emergency Button** for approximately 1 second (this time is programmable through radio service software); a medium-pitched, emergency-exit tone sounds until the button is released and the radio returns to normal operation.
- 2. Radios programmed with emergency alarm the emergency alarm state may be exited by pressing the **PTT Switch**. The alarm will be canceled (without an emergency-exit tone), and you may begin transmitting your voice call.
- 3. On radios equipped with emergency alarm with call pressing the **PTT Switch** while the radio is in emergency-alarm operation will place the radio in emergency-call operation.
- 4. Radios programmed with emergency alarm only the emergency state is automatically exited upon reception of an acknowledgment from the dispatcher or if the alarms are exhausted when no acknowledgment is received. This method applies to non-silent emergency alarm radios.

Note

If you have a silent-emergency alarm radio, use method 1, 2, or 3 to exit the emergency alarm state.

# Emergency Keep-Alive

When this feature is enabled, moving the **On/Off Control Knob** to the off position will not turn your radio off if it is in an emergency state. Your radio will continue normal emergency operation as if the power is on. The radio will not turn power off until it exits the emergency state.

# **Talkgroup Calls (Project 25 Radios Only)**

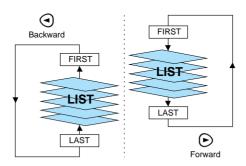
Project 25 replaces Motorola's group selective calls with talkgroup calls. This feature allows you to define talkgroups for your conventional system. Talkgroups, combined with selective squelch operation, allow groups of users to transparently share a conventional channel. Talkgroups may be slaved to a personality using the radio service software (RSS), or you may select them.

Encryption keys are slaved to talkgroups. When talkgroups are enabled, encryption keys are changed by changing the active talkgroup.

- Talkgroup Selection
- 1. Press ( until the **TGRP** softkey appears on the display.
- 2. Press (-) directly below **TGRP**.
- The display changes to show the last userselected-and-stored talkgroup and the available softkey selections.



4. Press or to scroll through the talkgroups.



5. Press directly below one of the following softkey options to complete the selection of your talkgroup:

**PSET** (**P**RE**SET**) — Selects the preset or radio service software programmed talkgroup.

 $\textbf{SEL} \hspace{0.1cm} \textbf{(SEL} \text{ECT)} - \textbf{Saves}$  the currently displayed talkgroup and returns to the home display.

If the encryption key slaved to the new talkgroup is erased, "KEY FAIL" will be displayed and a momentary "key fail" tone will be generated.



If the encryption key that is slaved to the new talkgroup is not allowed, "ILLEGAL KEY" will be displayed and a momentary "illegal key" tone will be generated.



6. Press or the **PTT Switch**, or turn the **16-Position Select Knob** to exit this menu.

#### **Individual Calls**

Individual calls are defined as follows:

- **Telephone Calls** similar to standard telephone calls, except you use your radio. These calls can be landline caller to radio, radio to landline caller, or landline caller to radio talkgroup.
- **Private-Conversation™ II Calls** (Private Calls)(Trunked Channels Only) one-on-one calls involving two specific radios in which the conversation will not be heard by others in the current radio talkgroup.
- Enhanced Private-Conversation Calls (Enhanced Private Calls) (Trunked Channels Only) — same as Private Conversation II calls except the radio automatically verifies that the target radio is active on the system. The target radio user can also view the ID of the calling radio before answering.
- Selective Calls (Conventional Channels Only) used to selectively call
  an individual radio on Project 25 radios, or an individual radio or group
  of radios on non-Project 25 radios. It is intended to provide privacy and
  to eliminate the annoyance of having to listen to conversations that are
  of no interest to you.
- Call-Alert<sup>™</sup> Pages your radio functions like a pager (beeper); Call Alert pages provide a means to signal other radio users that you wish to get in touch with them (even if they are away from their radio or in a noisy environment). Call Alert pages also allow you to verify that a radio is active on the system.

Notes

In the following procedures, any reference to Private-Conversation (Private Call) will represent both Private-Conversation II calls and Enhanced Private-Conversation calls, unless otherwise specified.

### Selecting the Feature

Note

On conventional channels, you must monitor the channel for activity before making an individual call (see page 16 for details).

1a. Press until one of the following softkeys appear on the display:

PHON for a Telephone Call

**CALL** for a *Private-Conversation Call* or a *Selective Call* 

PAGE for a Call-Alert Page



1b. If your radio has been programmed for "quick access" (or one-touch) to a feature (consult your service technician), press the designated button for either the Phone, Private Call, Selective Call, or Call Alert feature. This will take you directly to step 3.



- 2. Press directly below the desired softkey feature. For example, to make a telephone call, press directly below **PHON**.
- 3. The display changes to show the last telephone number dialed or the ID number of the last call/page transmitted/received.



OR



Last Telephone Number Dialed

Last ID Number Transmitted/Received

#### · Using the Feature

- 1. *Telephone Calls Only* Your radio may be programmed to automatically access the telephone system (immediate access/auto access); consult your service technician to determine which way your radio was programmed.
  - Immediate Access:
     The display will show "PLEASE WAIT" while your radio attempts to access the telephone system.

PLEASE WAIT

If the access was successful, you will hear a dial tone, and the display will again show the last number dialed.



 Auto Access (Conventional Channels Only):
 The display will show "PLEASE WAIT" while your radio attempts to access the telephone system via a radio-to-landline phone patch.



If the display shows "NO PHONE" or you do not hear a dial tone in any of the above situations, "hang up" (disconnect) by pressing or the designated quick-access button (Phone, Private Call, Selective Call, or Call Alert Button).

If the display shows "PHONE BUSY," your call is placed in queue until a line is available. When a line becomes available, the display changes to "PLEASE WAIT" and a dial tone is heard.

2 If the party you are calling answers, converse in the normal manner. Press the PTT Switch to talk: release the PTT

Switch to listen

Talk = Press & Hold PTT Switch Listen = Release PTT Switch

#### Notes

- Motorola trunked radios generate a high-pitched tone when the radio's **PTT Switch** is released. This is heard by the landline party and is an indicator to begin talking.
- When you have finished your conversation, or if the display shows "NO 3. PHONE" or "NO ACKNOWLDG, "hang up" (disconnect) by pressing (how) or the **Phone Button**.

The radio will return to the home display.

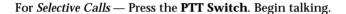
### Calling the Last Number Dialed or Last ID Number Transmitted/Received

For *Telephone Calls Only* — Press the **PTT Switch**. You will either hear ringing or a busy tone. On a trunking system, if you hear a busy tone, press the **PTT Switch** to try again. Otherwise, press (now) to exit the Telephone Call feature.

For *Private-Conversation Calls Only* — Press the **PTT Switch**. Begin talking.

For Enhanced Private-Conversation Calls Only — Press the **PTT Switch**. If the radio

you are calling is in service, you will hear ringing and, if the target-radio user responds to the call, the individual's voice.

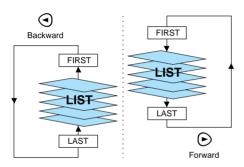


For Call-Alert Pages Only—Press the PTT Switch. If the page was accepted, you will hear four beeps, the display will show "ACK RECEIVED," and the radio will return to the home display. If the page was not accepted, the display will show "NO ACKNOWLDG"; press the PTT Switch to try again or press [[ONE]] to exit the Call Alert Page feature.

#### Calling a Number From a List

Use the "list" feature to select a specific number from your radio's memory list:

1. Scroll through the list by pressing or until you locate the member's number you wish to call. Then, press the **PTT Switch**.





If the system does not acknowledge the call, your radio will alternately display "NO ACKNOWLDG" and the currently selected number.

### Answering an Individual Call

- 1. When an individual call is being received, you will hear and/or see:
  - a telephone-type ringing if it is a telephone call;
  - two alert tones if it is a Private-Conversation call or selective call;
  - a continuous cycle of four tones if it is a Call-Alert page;
  - the LED blinking green;
  - the 1 indicator flashing: and
  - the display will show one of the following:



Telephone Call

2a. Telephone Calls
Only — Press the

Call Response





Private-Conversation Call or Selective Call

2b. Private-Conversation
Calls and Call-Alert
Pages with PrivateConversation —
Within 20 seconds,
OR press the Call

Response Button.



The display will show the caller's ID number. Press the PTT Switch to talk privately. Selective Call — The display will remain active for 2 seconds and then the speaker will unmute.



Call-Alert Page

2c. Call-Alert Pages Only
To see the caller's
ID, press the Select
Button.



If you wish to respond, press the **PTT Switch** and your conversation will be heard by the entire talkgroup.

Converse in the normal manner Press the 3 PTT Switch to talk: release the

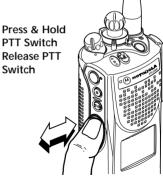
PTT Switch to listen

Talk -

Press & Hold PTT Switch

Listen -Switch

4 When you have finished your conversation, "hang up" (disconnect) by pressing (HOME). The radio will return to the home display.



#### Pl Defeat

The PL defeat feature allows you to override any coded squelch (DPL, PL, or network ID) that may be programmed to a channel. To activate this feature. place the **PL Defeat Switch** (if programmed, see page 2) in the PL defeat position. You will then be able to hear any activity on the channel: if no activity is present, the radio is muted.



## **Repeater Access**

Repeater access allows you, the user, to selectively activate repeaters, which is especially useful in areas where repeaters are placed close together to ensure total coverage. Repeater access can operate automatically or manually and can be enable through radio service software on a per channel basis. During automatic repeater access, a sidetone is generated to indicate that the repeater access code is being transmitted to discourage you from talking over the data transmission

In radios programmed with manual repeater access, you activate the repeater access code transmission by pressing the **Repeater Access Button** (if programmed, see page 2); no sidetone is generated. On radios with MDC-1200™ signalling, when the repeater access is acknowledged, the radio will emit an acknowledge alert tone. This acknowledge alert tone can be disabled through radio service software.



## Repeater/Direct

The repeater/direct feature allows you to bypass the repeater and talk directly to another radio. This is known as DIRECT operation or talkaround operation. The transmit frequency is the same as the receive frequency.

In REPEATER operation, you talk through the repeater, which increases the radio's operating range. The transmit frequency is not the same as the receive frequency.

OR

- Selecting Repeater or Direct Operation
- 1a. Press until **DIR** appears on the display.



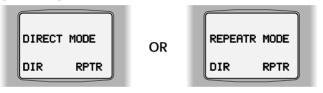
2. Press (=) directly below DIR.



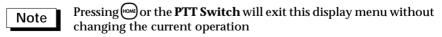
1b. Place the Repeater/Direct Switch (if programmed, see page 2) in the "repeater" position or the "direct" position.



3. The display will show the current operation for a few seconds and then the two possible operations.



4. Press (-) below the desired operation (DIR or RPTR).



#### Scan



= Scan Feature Active

The scan feature allows you to monitor activity on different channels by scanning a "scan list." Each radio can have up to 20 different scan lists. The channels to be scanned can be programmed with the radio service software or manually by using the keypad.

Three types of scan lists are available (consult your service technician for additional information):

- **Trunking Priority Monitor** Comprises channels that are all from the same trunking system (10 different channels maximum). This feature will work only on systems that support it.
- **Conventional** Comprises only conventional channels (15 different channels, maximum).
- Talkgroup Scan Comprises conventional and trunked channels from more than one trunking system (10 different channels maximum).
   Priority operation is not available in this type of list.

There are also several types of scanning available:

- Priority-One Scanning With priority-one scanning enabled, one member of the scan list is chosen as the priority-one member. Any activity on the priority-one channel will be heard on the speaker even if another channel in the scan list has activity on it.
- Priority-Two and Non-Priority Scanning In addition to the priority-one channel being the number one priority, a second channel can be assigned as a priority-two channel, if desired. The remaining members in the scan list can be programmed as non-priority members of the scan list.





 Automatic Scanning (Autoscan) — With this feature, the radio begins scanning whenever you select a channel to which a scan list is assigned (strapped). The radio will continue auto scanning until you select a channel that does not have autoscan enabled. • **Operator-Selectable Scan** — Scan can be programmed to be selected by a softkey related button or a **Scan On/Off Switch** (see page 2).

ΩR

- · Turning Scan On and Off
- 1a. Press until SCAN appears on the display.



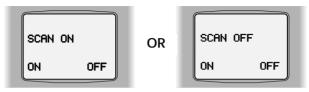
1b. Place the **Scan On/Off Switch** (if programmed, see page 2) in the "scan on" position or the "scan off" position.



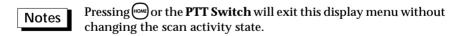
2. Press (-) directly below **SCAN**.



3. The display will show the current scan state.



4. Press below the desired scan state (ON or OFF). When the scan feature is on (active), the scan indicator ( ) is displayed.



#### Deleting Nuisance Channels

When the radio scans to a channel that you do not wish to hear (nuisance channel), you can temporarily delete the channel from the scan list.

 When the radio is locked onto the channel to be deleted, press the Nuisance-Delete Button (if programmed, see page 2). Repeat this step to delete additional nuisance channels.

Notes

Priority channels and the selected channel cannot be deleted using the nuisance-delete feature.



The radio continues scanning the remaining channels in the list. To resume scanning the deleted channel, you can change channels or leave and re-enter scan operation.

### • Dynamic Priority Change (Conventional Operation Only)

While the radio is scanning, the dynamic priority change feature lets you *temporarily* change any channel in a scan list (except the priority-one channel) to the priority-two channel. The present priority-two channel becomes a non-priority channel. This change remains in effect until scan is turned off, then scanning reverts back to the preprogrammed state.

1. When the radio is locked onto the channel to be designated as priority-two, press the **Dynamic Priority Button** (if programmed, see page 2).

Notes

The priority-one channel cannot be changed to priority-two.

2. The radio continues scanning the remaining channels in the list. To resume scanning the preprogrammed priority-two channel, you must leave and re-enter scan operation.

#### Viewing a Scan List

The "view scan list" feature allows you to view the members of the scan list associated with the currently selected channel. You view a scan list the same way you view other lists (see "Viewing a List" on page 17).

### Programming a Scan List

Notes

Priority channels and the selected channel cannot be deleted using the nuisance-delete feature.

1. Press Duntil the PROG softkey appears on the display.



2. Press (-) directly below PROG.



3. The display changes to show the lists (PHON, CALL, SCAN, etc.) that can be changed; use ( ) or ( ) to see other available lists.

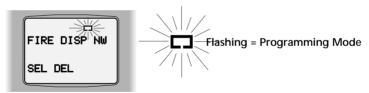


4. Press — directly below **SCAN**.



#### Common Radio Features

The display will show the first member in the list. The status indicator will appear (flashing), indicating you are in the programming mode.



OR

6a. Press below the desired state (SEL or DEL).

SEL = add currently displayed channel to the scan list DEL = delete currently displayed channel from the scan list 6b. Press the **Select Button** (the **Top Side Button**) to change the scan-list status of the currently displayed channel.

Notes

Each press of the **SEL** softkey-related button, or the programmed **Select Button** (the **Top Side Button**), will cause one of the following to occur:

- The scan indicator ( ) will appear to indicate that this channel has been added to the scan list.
- A flashing "•" will displayed next to the scan indicator
   (Z) to indicate that this channel is the priority 1 channel.
- A "•" will be displayed next to the scan indicator ( ) to indicate that this channel is the priority-two channel.
- The scan indicator will turn off to indicate that this channel has been removed from the scan list.

7a. Use or to select additional channels to be added or deleted from the scan list

OR

7b. Rotate the **16-Position Select Knob** to select additional channels to be added or deleted from the scan list.



8. Press (HOME) to exit the scan list programming mode.

Notes

The following notes are dependent upon your radio's programming; consult you service technician.

- A maximum of 16 channels can be added to the scan list (including the selected channel). If you try to add more than 16 channels to the scan list, the radio will sound an invalid tone to indicate the scan list is full
- Anytime a new priority-one channel is assigned, the radio will automatically cancel the old priority-one channel assignment (radio service software programmable).
- Anytime a new priority-two channel is assigned, the radio will automatically cancel the old priority-two channel assignment (radio service software programmable).

#### **Smart PTT**

Smart PTT is a per-channel, programmable feature used in conventional radio systems to keep radio users from talking over other radio conversations. When smart PTT is enabled in your radio, you will not be able to transmit on an active channel. If you try to transmit (press the **PTT Switch**) on an active smart-PTT channel, an alert tone will be generated, and the transmission will be inhibited. The LED will also blink red to indicate that the channel is busy.

Three radio-wide variations of smart PTT are available:

- Transmit Inhibit on Busy Channel with Carrier With this feature enabled, you will be prevented from transmitting if any activity is detected on the channel.
- Transmit Inhibit on Busy Channel with Wrong Squelch Code With this feature enabled, you will be prevented from transmitting on an active channel with a squelch code or (if secure-equipped) encryption key other than your own. If the PL code is the same as yours, the transmission will not be prevented.
- Quick-Key Override This feature can work in conjunction with either
  of the two above variations. With this feature enabled, you will be able to
  override the transmit-inhibit state by quick-keying the radio; in other
  words, two PTT Switch presses within the time programmed through
  radio service software (RSS) for Smart PTT Quick-Key Timer (default
  value is 1/2 second).

# **Special Radio Features**

## **Dynamic Regrouping**

The dynamic regrouping feature allows the dispatcher to temporarily reassign selected radios to a single special channel so that they can communicate with each other. This feature, enabled in each radio by means of the radio service software, is typically used during special operations. You will not notice whether your radio has this feature enabled until a dynamic regrouping command is sent by the dispatcher.

Note

If you select the dynamic-regrouping zone/channel using softkeys or other radio controls without being dynamically regrouped, an invalid tone will be heard.

When your radio has been dynamically regrouped, you will hear a
"gurgle" tone (unless you are already on the dynamic-regrouping
zone/channel), and your radio will be automatically switched to the
dynamic-regrouping channel. The display will show the name
assigned to the dynamic-regrouping channel.

Note

If you are using a radio control knob or switch (not softkeys) to select the zone or channel — Until you select the correct dynamic-regrouping position, you will not be able to select scan, telephone call, or Private Conversation call feature, and you will hear a "gurgle" tone each time you press the **PTT Switch**. This is a reminder to you that you are transmitting on the dynamic-regrouping channel, not the zone or channel indicated by the position of the radio control.

Exception to this Note

If your radio is programmed as a select-enabled radio: Once you select the correct dynamic-regrouping position, you can change the radio's zone or channel knob/switch position, press the PTT Switch, which will transmit on the dynamic-regrouping zone/channel, and you will not hear the "gurgle" tone.

#### Special Radio Features

- 2. Talk and listen as usual.
- 3a. For Radios Using **Only Softkeys** for Zone **and** Channel Selection —

When the dynamic regrouping is cancelled by the dispatcher, the radio will automatically return to the <u>original</u> softkey zone and channel before the radio was dynamically regrouped.

3b. For Radios Using Knobs or
Switches for Zone and/or
Channel Selection—
When the dynamic regrouping
is cancelled by the dispatcher,
the radio will automatically
return to the present knob/
switch zone and/or channel
position and the original softkey

### · Reprogram Request

This feature allows you to notify the dispatcher that you want a new dynamic-regrouping assignment.

1a. Press until the RPGM softkey appears on the display.

OR

- Press the Reprogram Request Button (see page 2); then go to step 3.
- 2. Press (-) directly below **RPGM**.
- 3. The display changes to show "**REPRGRM RQST**," and the reprogram request is automatically sent to the dispatcher.



- 4a. If you hear one beep, press the PTT Switch to resend the reprogram request again, or press to hang up and return to the home display.
- 4b. If you hear five beeps, the reprogram request was acknowledged by the dispatcher, and your radio will return to the home display.

Note

If the dispatcher fails to acknowledge the reprogram request within six seconds, a low-pitched alert tone sounds and the display changes to "NO ACKNOWLDG." Try again or press [OME].

#### Select Fnable/Disable

The dispatcher may classify regrouped radios into either of two categories: select enabled or select disabled.

- Select-enabled radios are free to make channel changes to any available channel, including the dynamic-regrouping channel.
- Select-disabled radios cannot change channels since the dispatcher has specifically chosen to force the radio to remain on the dynamicregrouping channel.

Note

The scan, telephone call, or Private Conversation call feature cannot be selected while your radio is select disabled.

#### **PTT-ID Receive**

The PTT-ID receive feature allows you to see the radio ID number of the radio you are currently receiving. This ID can be a maximum of eight characters and can be viewed by both the receiving radio and the dispatcher. On trunking radios, pressing or will replace the displayed ID with the softkey menu selections; pressing will bring back the ID display.

#### **PTT-ID Transmit**

The PTT-ID transmit feature is a per-channel feature in which your radio's ID number is automatically sent every time the **PTT Switch** is pressed. For analog voice transmissions, depending upon how your radio was programmed, your radio's ID can be transmitted at the beginning of a transmission, at the end of a transmission, or at the beginning and ending of a transmission. For digital voice transmissions, your radio's ID is sent continuously during the voice message.

If your radio has MDC- $1200^{\text{TM}}$  signalling and the ID is sent before the voice transmission, you will hear a tone until the ID transmission is completed; this helps you avoid talking while the ID code is being transmitted.

To view your radio's ID number:

- 1a. Press until the CALL or PAGE softkey appears on the display.
- 2. Press directly below **CALL** or **PAGE**
- 3. Press •.
- The display changes to show your radio's ID.



OR 1b. Press the Call Button or Page Button (if programmed, see page 2). Then go to step 3.



### **Secure Operation**



Secure operation provides the highest level of commercially available voice security on trunked or conventional channels. Unlike other forms of security, Motorola digital encryption provides signalling that makes it virtually impossible for others to decode any part of an encrypted message.

#### Selecting Secure or Clear Transmissions

The **Secure/Clear Switch** (if programmed, see page 2) will set the transmit operation of the radio before the **PTT Switch** is pressed; the transmit operation cannot be changed while the **PTT Switch** is pressed.



If a channel is programmed for secure-only operation, and the Secure/Clear Switch is in the clear (()) position, when the PTT Switch is pressed, the display will show "SECR TX ONLY," an invalid-mode tone will sound, and the radio will not transmit until the Secure/Clear Switch is set to the secure ((()) position.



If a channel is programmed for clear-only operation, and the Secure/Clear Switch is in the secure ((()) position, when the PTT Switch is pressed, the display will show "CLR TX" ONLY," an invalid-mode tone will sound, and the radio will not transmit until the Secure/Clear Switch is set to the clear ((()) position.



#### Managing Encryption

#### KEY Loading

- 1. Refer to the key-variable loader (KVL) manual for equipment connections and setup.
- When the KVL is attached to your radio, the display will show "KEYLOADING," and all other radio functions will be locked out



3. Pressing the KVL's **PTT Switch** will load the encryption keys into your radio. When the key has been loaded successfully, the radio will sound a short tone for single-key radios; for multikey radios, an alternating tone will be heard.

#### MultiKFY

The multikey feature allows your radio to be equipped with as many as 16 different encryption keys and supports up to two different encryption algorithms simultaneously (for example, DVP-XL<sup>TM</sup> and DES-XL; or DVP<sup>TM</sup> and DVI-XL<sup>TM</sup> or DES-OFB).

- Multikey The encryption keys can be tied (strapped), on a oneper-channel basis, through radio service software. In addition, you can have operator-selectable keys, operator-selectable indices, and operator-selectable key erasure. If talkgroups are enabled in conventional, then the encryption keys are strapped to the talkgroups.
- Trunked Multikey If you use your radio for both conventional and trunked applications, you will have to strap your encryption keys for trunking on a per- talkgroup or announcement-group basis. In addition, you may strap a different key to other features for example, dynamic regrouping, failsoft, emergency talkgroup, or emergencyannouncement group.

#### KFY Selection

- Press until the KEY softkey appears on the display.
- 2. Press (-) directly below KEY.

3. The display changes to show the last userselected and stored encryption key and the available softkey selections.



4. Press **④** or **▶** to scroll through the encryption keys.

Note If an erased key is selected, the key name will be alternated with "ERRSED KEY."

5. Press directly below the desired softkey, or if you did step 4b, press or to scroll through the menu selections.

**PSET** or "**PRESET**" = selects the preset or default encryption key.

**SEL** = saves the newly-selected key and returns to the home display.

6. Press (TOME), the **PTT Switch**, the **ABRT** softkey-related button, or turn the **16-Position Select Knob** to exit this menu. If the selected key is erased, "**KEY FAIL**" will be displayed and a momentary keyfail tone will be generated.



If the selected key that is not allowed, "ILLEGAL KEY" will be displayed and a momentary "illegal key" tone, similar to the "key fail" tone, will be generated.



#### Index Selection

The select-an-index feature allows you to select one or more groups of several encryption keys from among the available keys stored in the radio. For example, you could have a group of three keys structured to one index, and another group of three different keys structured to another index; by changing indices, you would automatically switch from one set of keys to the other. Every channel to which one of the original keys was tied to will now have the equivalent new key instead. Indexing allows the keymanagement controller to remotely change the keys within the index, that is not currently being used, without disrupting operation of the radio.

1. Press vanil the INDX softkey appears on the display.

- 2. Press (-) directly below INDX.
- 3. The display changes to show the last user-selected and stored index and the available index softkey selections.



- 4. Press (-) directly below the desired index.
- 5. To save the newly selected index, press below **SEL**. The radio will then exit index selection and return to the home display.



Pressing or the **PTT Switch** or turning the **16-Position Select Knob** will exit this display menu without changing the index selection.

KEY Erasure (KEY Zeroization) — Method 1 (Multikey Only)

- 1. Press until the **ERAS** softkey appears on the display.
- 2. Press directly below **ERAS**.
- 3. The display changes to show the last userselected and stored encryption key and the available softkey selections.



4. Press (-) directly below the desired softkey.

ALL = erases all the encryption keys in the radio. The display shows "ERS ALL KEYS" and YES and NO for erase confirmation.

**ABRT** = exits this menu and returns to the home display.

SNGL = selects the displayed encryption key to be erased. The display shows "ERS SNGL KEY" and YES and NO for erase confirmation.

Press or less or less or less to scroll through the encryption keys or use the keypad to enter the encryption-key's placement in the list. The display changes to show the new selection on the upper line.

5. Press , the **PTT Switch**, the **ABRT** softkey-related button, or turn the **16-Position Select Knob** to exit this menu.

KEY Erasure (All KEYS Erased) — Method 2

1. With the radio on, press and hold the **Top Side Button**; while holding this button down, press the **Emergency Button**.



**DO NOT** press the **Emergency Button** before pressing the **Top Side Button** unless you are in an emergency situation; this would send an emergency alarm.

2. When all the encryption keys are erased, the display will show "ERASED."



#### Selectable Power-Level

This feature allows you to select the power level at which your radio will transmit messages.

Note

The radio will always turn on to the default setting as determined through radio service software.

OR

- 1a. Press until the PWR softkey appears on the display.
- 2. Press (-) directly below PWR.
- 1b. Press the **TX Power-Level Switch** (if programmed, see page 2). This will take you directly to step 3.



3. The display changes to show the current power-level state.



- 4. Press directly below the desired power level. The new transmit power-level is saved, and your radio returns to the home display.
  - LOW = shorter transmitting distance; conserves battery life
  - $\textbf{HIGH} = longer \ transmitting \ distance; \ lessens \ battery \ life$

Note Pressing or the PTT Switch will exit this display menu without changing the power selection.

### **Trunking System Controls**

#### Busy Override

When a talkgroup call is placed in a SmartZone<sup>TM</sup> system and the system is not able to obtain voice channels at all necessary sites, a busy tone will be generated. If so programmed in the zone manager and through the radio service software, you may override this busy by performing the following steps:

- 1. Press the **PTT Switch**: a busy indication is received.
- 2 Release the PTT Switch
- 3. Press and hold the **PTT Switch** a second time. The busy tones are heard again. After a few seconds, a busy-override chirp will be generated (if so programmed), and the radio will send in a busy-override request.
- 4. The talkgroup call will be placed at all sites that have voice channel resources available. Other sites will be added to the call as channels become available. **Note:** Realize that not all members of the talkgroup will be able to hear a call when a busy override is requested.

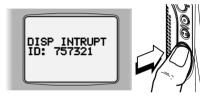
### Dispatcher-Interrupt

The dispatcher-interrupt feature allows the dispatcher to interrupt your radio and place you in a Private Conversation call with the dispatcher.

 When your radio receives a dispatcher-interrupt call, you will hear a repeating sequence of four, short, medium-pitched tones until you answer the call. The display will show "DISP INTRUPT" on the first line and "PLEASE WAIT" on the second line. The green LED will also flash to announce that a call is being received.



2. When the second line displays the ID of the dispatcher who has initiated the dispatcher-interrupt, press the PTT Switch and converse in the normal manner with the dispatcher.



3. When you are finished with your conversation, hang up by pressing The radio will return to the home display.

#### Failsoft

If a trunking system experiences a complete failure. the radio will revert to failsoft operation and automatically switch to its failsoft channel. During failsoft, the trunking repeaters will transmit a medium-pitched tone every 10 seconds. When the trunking system returns to normal operation, your radio will automatically leave the failsoft operation and return to trunked operation.



### Out-of-Range

If you go out of range of the system and can no longer lock onto a control channel, the display will alternately display "OUT OF RANGE" and the currently selected zone/channel combination, and/ or sound a low-pitched tone. Your radio will remain in this out-of-range condition until it (1) locks onto a control channel. (2) locks onto a failsoft channel. or (3) the radio is turned off.



#### Site Lock

This feature allows your radio to lock onto a specific site and not roam among wide-area talkgroup sites. This is particularly useful when operating at the fringe of a system's coverage.

OR

- 1a. Press ( until the SITE softkey appears on the display.
- 2. Press (-) directly below SITE.
- 3. The display changes to show the current lock state.



- 1b. Press the **Site Lock/Unlock** Button (if programmed, see page 2).
  - If the Site Lock/Unlock **Button** is a side button, the site-lock state will change. and the new state will be displayed momentarily.
  - If the Site Lock/Unlock **Button** is the top button, go to step 3.
- 4. Press (-) directly below the desired condition (LOCK or UNLK). The new site-lock state is saved, and your radio returns to the home display.

#### Site Trunking

If the zone dispatcher loses communication with any site, that site will revert to what is known as "site trunking." Your radio will alternately display "SITE TRUNKNG" and the currently selected zone/channel combination. When this occurs, you will only be able to communicate with other radios within your trunking site.



#### Site View and Change

Viewing the Current Site

- 1. Momentarily press the **Site Search Button** (if programmed, see page 2).
- 2. The display will show the number of the current site, or if the radio is scanning for a new site, the display will show "SCANING SITE" until it locks onto a new site, then it will show the number of the new site.

Changing the Current Site

- 1. Press and hold down the **Site Search Button** (if programmed, see page 2) to manually force the change to a new site.
- 2. You will hear a tone, and the display will show "SCANING SITE" while the radio scans for a new site. Then, the radio automatically returns to the home display.



## Special Radio Features

Notes	

## **Additional Information**

## **Glossary**

ACK Acknowledgement of communication

**APCO** Association of Public Safety Communication Officers

**Channel** A group of characteristics such as transmit/receive

frequency pairs, radio parameters, and encryption

encoding

**Control Channel** In a trunking system, one of the channels that is used

to provide a continuous, two-way/data

communications path between the central controller

and all radios on the system

**Conventional** Typically refers to radio-to-radio communications.

sometimes through a repeater; does not use a trunking (controller) system (See Trunking)

**Cursor** A visual tracking marker (a blinking line) that

indicates a location on the display

**Dispatcher** An individual who has radio system management

duties

FCC Federal Communications Commission

Hang Up Disconnect

**Home Display** The first display information after the radio

completes its self test

**Landline Caller** Someone communicating through the public

telephone system

**LCD** Liquid Crystal Display

#### Additional Information

Page A one-way alert, with audio and/or display messages

PTT Push-To-Talk - the PTT switch engages the transmitter

and puts the radio in transmit (send) operation when

pressed

Radio-To-Landline Communicating from a portable/mobile radio through

the telephone system.

**Repeater** A conventional radio feature, where you talk through a

receive/transmit facility (repeater), that re-transmits received signals in order to improve communications

range and coverage

RF Radio Frequency

**Softkeys** Features shown on the display with a key-like outline -

selection of these features is controlled by the (-) and

(=) buttons

**Squelch** The muting of audio circuits when received signal levels

fall below a pre-determined threshold

**Standby** An operating condition whereby the radio's speaker is

muted but still continues to receive data

**Talkgroup** An organization of radio users who communicate with

each other

**Trunking** The automatic sharing of communications paths

between a large number of users (See Conventional)

**Zone** A grouping of channels

## **Alert Tones**

Sound	Tone Name	Occurs:						
	Invalid Key-Press	when the wrong key is pressed						
Short, Low-Pitched Tone	Radio Self-Test Fail	when the radio fails its power-up sel test						
	No ACK Received	when the radio fails to receive an acknowledgement from the dispatcher						
	Reject	when an unauthorized request is made						
	Time-Out Timer Warning	four seconds before time out						
	Time-Out Timer Timed Out	after time out						
	Talk Prohibit/ PTT Inhibit	when the PTT switch is pressed and transmissions are not allowed						
Continuous, Low-Pitched Tone	Out-of-Range	when the PTT switch is pressed and the radio is out of range of the system						
	Invalid Mode	when the radio is on an unprogrammed channel						
	Individual Call Warning Tone	when the radio is in an individual call for greater than 6 seconds without any activity						
A Group of Low- Pitched Tones (Busy Tone)	Busy	when interconnect channel, phone line, or system is busy						
	Valid Key-Press	when the correct key is pressed						
	Radio Self-Test Pass	when radio passes its power-up self test						
Short, Medium-Pitched Tone	Clear Voice	at the beginning of a non-coded communication						
	Priority Channel Received	upon reception of activity on a priority channel						
	Emergency Alarm Entry	upon entering the emergency state						
	Central Echo	when the central controller has received a request from a radio						

Sound	Tone Name	Occurs:					
Continuous,	Volume Set	when volume changed on a quiet channel					
Medium-Pitched	Emergency Exit	upon exiting the emergency state					
Tone	PTT Sidetone	when data is sent by pressing the PTT switch, but the user must wait to talk					
	Failsoft	when system fails					
	Automatic Call Back	when voice channel is available from previous request					
	Talk Permit	upon pressing the PTT switch; verifying system accepting transmissions					
A Group of	Dispatcher- Interrupter	Upon receipt of a dispatcher- interrupt call					
Medium-Pitched Tones	Keyfail	when an encryption key has been lost					
	Console Acknowledge	when a status, message, emergency alarm, or reprogram request ACK is received					
	Received Individual Call	when a Call Alert or Private Conversation call is received					
	Call Alert Sent	when a Call Alert is received by the target radio					
Short, High-Pitched	Low-Battery Chirp	when battery is below preset threshold value					
Tone (Chirp)	Phone Dekey Chirp	from radio to phone line upon releasing the PTT switch					
Continuous, High-Pitched Tone	Quik-Call™ Group Call	when a Quik-Call group call is received					
A Group of High-Pitched Tones	Quik-Call Individual Call	when a Quik-Call individual call is received					
	Phone Ringing	when a phone call is received					
Ringing	Enhanced Call Received	when originator receives ACK from an enhanced private call					
Gurgle	Dynamic Regrouping/Over- The-Air Programming	when a dynamic ID has been received and the PTT switch is pressed and the reprogrammed group has not been selected and when the radio is successfully re-keyed					

## **Status Indicators**

Symbol	Indicator Name	Description					
İ	Battery Status	flashes when the battery is low					
Þ	Carrier Squelch	indicates the radio is operating in the carrier-squelch mode					
Ø	Secure Operation	appears when your radio is in secure operation; on = secure operation; off = clear operation; flashing = receiving an encrypted voice call					
<b>♪</b>	Call Received	flashes when an individual call is received					
Z	Scan	indicates when the radio is in scan operation					
∠. (Dot Flashing)	Priority-One Channel Scan	indicates when the radio is in priority-one channel scan operation					
Z. (Dot Steady)	Priority-Two Channel Scan	indicates when the radio is in priority-two channel scan operation					
View/ Programming		indicates when the radio is in the view or programming mode; on steady = view mode; flashing = programming mode					
<b> </b> →	Direct	indicates whether you are talking directly to another radio (talkaround) or through a repeater on = direct; off = repeater					

## **Battery Charging and Disposal**

### **Charging Batteries**

This product is powered by a nickel-cadmium (Ni-Cd) or nickel-metal-hydride (NiMH) rechargeable battery. Charge the battery before use to ensure optimum capacity and performance. The battery was designed specifically to be used with a Motorola charger. Charging in non-Motorola equipment may lead to battery damage and void the battery warranty.

Note

When charging a battery that is attached to the radio, turn the radio off to ensure a full charge.



### WARNING

Do not attempt to change or charge the battery in a hazardous atmosphere.

The battery should be at about 77°F (room temperature) whenever possible. Charging a cold battery (below 50° F) may result in leakage of electrolyte and ultimately, in failure of the battery, Charging a hot battery (above 95°F) results in reduced discharge capacity, affecting the performance of the radio. Motorola rapid-rate battery chargers contain a temperature-sensing circuit to ensure that the battery is charged within these temperature limits.



### WARNING

Care should be taken to avoid external short circuiting of the battery. A sustained high-rate discharge (for example, a paper clip placed accidentally across the battery contacts) may permanently damage the battery, void the battery warranty, and create a burn or fire hazard.

## **Recycling or Disposal of Batteries**



At the end of its useful life, the NiCd battery can be recycled. However, recycling facilities may not be available in all areas. Under various state or local laws, the battery must be recycled or disposed of properly and cannot be disposed of in landfills or incinerators.

For disposal, NiCd batteries should be delivered to an authorized metals reclamation dealer. NiMH batteries, although they contain no designated toxic metals, are recommended to be disposed of through an authorized metals-reclamation dealer.

In addition, U.S. Environmental Protection Agency (EPA) regulations classify used Ni-Cd batteries as hazardous waste, unless certain exemptions apply.

Motorola fully endorses and encourages the recycling of Ni-Cd batteries. If you are located in the United States or Canada, you can ship, post paid, your used Ni-Cd batteries to INMETCO, an EPA approved recycling facility, at the address listed below. If you are not located in the United States or Canada, you may ship your used Motorola Ni-Cd batteries to one of the nearest international locations listed below. Should you have any questions, contact the facility first.

Consideration should be given to the methods of collecting, labeling, and shipping used Ni-Cd batteries. Your federal, state or local EPA should be consulted for specific legal requirements and for recycling options in your area.

Motorola, as a responsible corporate citizen, has always been concerned with the protection of the environment. Please feel free to call the Motorola America's Parts Division, Customer Service Department, toll free, at 1-800-422-4210.

INMETCO, Bin #M1 P.O. Box 720 245 Portersville Road Ellwood City, PA 16117 Phone: (412) 758-2800

Fax: (412) 758-9311

HANIL METAL RECYCLE CO., LTD

24-4, Palryong-dong, Changwon-Shi Kyongsangnam-Do, Korea

Phone: 082 551 93 1911 Fax. 082 551 96 0050

S.N.A.M. Rue De La Gareene Z.I. Chesnes-Tharabie B.P. 733-38297 St. Quentin Fallavier Cedex

France

Phone: 033 74 94 59 85 Fax. 033 74 94 13 18 NIPPON RECYCLE CTR. CORP. 6-13-19, Nishitama, Kita-KuZ.I. Osaka, 530, Japan

Phone: 081 6 311 9071 Fax. 081 6 311 0949

For additional information on batteries, write to: Motorola • Energy Products Division • Customer Care Department • 1700 Belle Meade Court • Lawrenceville, GA 30243-5854.

## **Helpful Tips**

- If poor light conditions make the display, keypad, or channel numbers (around the **16-Position Select Knob**) difficult to read, turn on the radio's display, keypad, and channel backlights by pressing the **Light Button** (see page 2). These lights will remain on for a preprogrammed time before they turn off automatically, or you can turn them off immediately by pressing the **Light Button** again. If, while the lights are on, any key or button is pressed (except for the **Volume Knob** and the **PTT Switch**), any knob is turned, or any toggle switch is moved, the lights will remain on for an additional time period.
- When viewing the display while wearing polarized sunglasses, you may notice some discoloration of the display.
- Your radio's squelch level can be reprogrammed at an authorized service facility.
- If you suspect a radio problem, check the following items before requesting service:

#### 1. Radio Checks

- Be sure the radio is turned on and the 16-Position Select Knob is in the proper position.
- Replace or recharge the battery. The first time a new battery is used, it should charge a minimum of 16 hours.
- The antenna must be screwed on properly, with its base flush against the top of the radio.
- Could your radio problem be caused by accessories improperly connected?
- Try operating the radio from several different locations, especially when using the radio inside buildings.
- Check the transmitter by transmitting to an alternate portable radio.

#### 2. Operating Instructions

Review your operating instructions and ensure that you are using the radio properly.

#### 3 Problem Not Solved

If, after following steps 1 and 2, your radio still has a problem, review your service agreement and call the applicable Motorola service representative. If you do not have a service agreement on your radio. contact your nearest authorized Motorola service shop for guidance toward a prompt and expedient evaluation and/or repair.

#### Radio Care

#### Cleaning

Clean external surfaces of your radio with the following solution: one teaspoon of mild dishwashing detergent to one gallon of water (0.5% solution).



### **^** CAUTION

Do not use solvents to clean your radio; spirits may be harmful and permanently damage the radio housing.

Apply the detergent solution sparingly with a stiff, non-metallic, short-bristled brush, being careful not to allow excess detergent to remain entrapped near connectors and controls or in cracks and crevices. Do not submerse the radio in the detergent solution. Dry the radio thoroughly with a soft, lint-free cloth.

Clean all battery contacts with a lint-free cloth to remove dirt, grease, or other foreign material that may prevent good electrical connections.

#### Handling

- Avoid physical abuse; do not pound, drop, or throw the radio unnecessarily. Do not carry the radio by the antenna.
- Avoid subjecting the radio to an excess of liquids. Never allow the radio to become submersed.
- Avoid subjecting the radio to corrosives, solvents, or spirits.
- Do not disassemble the radio in any way.
- Keep the accessory-connector cover in place until ready to use the accessory connector. Replace the cover immediately after the accessory has been disconnected.

## **Air Bag Safety Information**



An air bag inflates with great force. DO NOT place objects, including communications equipment, in the area over the air bag or in the air bag deployment area If the communication equipment is improperly installed and the air bag inflates, this could cause serious injury.

- Installation of vehicle communication equipment should be performed by a professional installer/technician qualified in the requirements for such installations. An air bag's size, shape, and deployment area can vary by vehicle make, model, and front compartment configuration (for example, bench seat vs. bucket seats).
- Contact the vehicle manufacturer's corporate headquarters, if necessary, for specific air bag information for the vehicle make, model, and front compartment configuration involved in your communication equipment installation

#### **Service**

Proper repair and maintenance procedures will assure efficient operation and long life for this product. A Motorola maintenance agreement will provide expert service to keep this and all other communication equipment in perfect operating condition. A nationwide service organization is provided by Motorola to support maintenance services. Through its maintenance and installation program, Motorola makes available the finest service to those desiring reliable, continuous communications on a contract basis. For a contract service agreement, please contact your nearest Motorola service or sales representative, or an authorized Motorola dealer.

Express Service Plus (ESP) is an optional extended service coverage plan, which provides for the repair of this product for a period of three years from the date of shipment from the factory, or the date of delivery if purchased from an authorized Motorola two-way radio dealer. For more information about ESP, contact the Motorola Radio Support Center at 3761 South Central Avenue, Rockford, IL 61102 (800) 227-6772 / (815) 874-1400.

### A

<b>ABRT</b> softkey
Air Bag
Alert Tones
<b>ALL</b> softkey
Antenna
APCO
Arrow Keys
Auto Access
В
Battery 4, 22, 66-69
Belt-Clip
C
<b>CALL</b> softkey
Call Alert Page
<b>CHAN</b> softkey
Channel
Clear
Computer Software Copyrights
D
Data Calls
<b>DEL</b> softkey
<b>DIR</b> softkey
Dynamic Regrouping
E
Emergency Alarm
Enhanced Private Conversation Call
<b>ERAS</b> softkey
F
Failsoft
Factory Mutual Approvedii

## Index

H
HIGH softkey
Home Key
I and the second se
ID
Immediate Access
Index
Indicators
Individual Call
<b>INDX</b> softkey
K
KEY softkey
L
Light
List
<b>LIST</b> softkey
LNUM softkey
<b>LOCK</b> softkey
<b>LOW</b> softkey
M
Message
Monitor
<b>MSG</b> softkey
Multikey
<b>MUTE</b> softkey
N
<b>NO</b> softkey
0
<b>ON</b> softkey
OFF softkey 21 41

### P

<b>PAGE</b> softkey	33,	50
<b>PHON</b> softkey	33,	43
PL	23,	38
Priority	42,	65
Private Call	32,	34
Private Conversation Call32, 33	36,	37
Private Line	16,	23
PROG softkey		43
Program	-45,	65
Projecct 25	24,	30
PSET softkey		53
PWR softkey		56
R		
Receive	. <b></b> .	16
Regrouping		47
Reprogram		48
RPGM softkey		48
RPTR softkey		39
S		
SCAN softkey	41,	43
Secure	51,	65
<b>SEL</b> softkey	53,	54
Selective Call	36,	37
Site	58,	59
SITE softkey		58
SNGL softkey		54
Smart PTT		46
Softkeys	4,	62
Squelch		
Status	25,	65
STS softkey	25,	26

#### Index

## т Telephone Call 32-34, 36, 37 Time-Out Timer 22, 63 Transmit 16 П Universal Connector......9 V Volume Set 16. 64 V Z Zeroization 54

#### **QUESTIONNAIRE**

We believe that reports from users provide valuable information for producing quality operating instructions. Your comments and answers to the following questions will aid us in preparing manuals that contain accurate and complete information of maximum benefit to you.

In reference to Manual No. 68P81083C94-O

## Digital XTS 3000™ Model II User's Guide

1. Please check all the appropriate boxes:

		Clear	Confusing	Too Detailed	Too Brief	Adequate	Complete	Incomplete	Incorrect	Not Covered in This Manual
Controls and	text									
Features	illustrations									
Operating	text									
Procedures	illustrations									
Alert Tone Expl	anations									
Battery Information										
Options										
Model Information										
Accessories										
General Care Information										
Other (specify)										

2.	For illustrating procedures, do you prefer:
	photographs line drawings no preference
3.	How would you rate the overall organization of this manual?
	$\square$ excellent $\square$ very good $\square$ good $\square$ fair $\square$ poor
4a.	If this manual has a "quick reference card," do you use it?
	□ yes □ no
4b.	If yes, how useful is it to you?
	☐ extremely ☐ very ☐ somewhat ☐ not very
5.	How do you rate this manual overall?
	$\square$ excellent $\square$ very good $\square$ good $\square$ fair $\square$ poor
6.	Comments/Recommendations for improving operating instructions.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

## **BUSINESS REPLY MAIL**

FIRST CLASS MAIL PERMIT NO 9040 FT. LAUDERDALE, FL

POSTAGE WILL BE PAID BY ADDRESSEE



Attention: Technical Communications 8000 W. Sunrise Boulevard Ft. Lauderdale, FL 33322

## **FCC Safety Standards**

In August, 1996, The Federal Communications Commission (FCC) adopted an updated safety standard for human exposure to radio frequency electromagnetic energy emitted by FCC regulated equipment. Motorola subscribes to this same updated safety standard for the use of its products.

Proper operation of this radio will result in user exposure substantially below FCC recommended limits:

 Do not hold the radio with the antenna very close to, or touching, exposed parts of the body, especially the face, ears, or eyes, while transmitting. Hold the radio in a vertical position with the microphone two to three inches away from the lips.



- Do not hold the transmit switch (PTT) on when not actually desiring to transmit.
- Do not allow children to play with any radio equipment containing a transmitter
- Do not operate radio transmitters near explosive blasting caps. The transmitted radio energy may trigger a blasting cap and cause an explosion.
- Do not operate radio transmitters in an explosive atmosphere unless it is a type especially qualified for such use. An explosion may result.
- Do not replace or charge batteries in a hazardous atmosphere. Contact sparking may occur while installing or removing batteries and cause an explosion.
- Turn radio off when removing or installing a battery.

Anyone intending to use a radio in a hazardous area is advised to become familiar with the subject of intrinsic safety and with Section 70 of the National Fire Code, which is commonly referred to as Article 500 of the National Electric Code. Use of anything but factory supplied components may affect the approval and safety of the radio. Likewise, it is advised that servicing should be performed only by qualified personnel who adhere to the following Factory Mutual (FM) required warning:



### WARNING

Modification of FM approved intrinsically safe radios will negate Factory Mutual Research Corporation (FMRC) approval.

Because this radio contains a transmitter, federal law prohibits unauthorized, non-licensed personnel from adjusting or maintaining it. If any operational difficulties should arise while using this product, report them to authorized service personnel as soon as possible.



### WARNING

Do not attempt any unauthorized modification to the radio.